

Jitendra Sharma

Product Designer | Enterprise UX | Design Systems | Complex Workflows | Engineering Platforms

Email- jitendrasharma.sh@gmail.com

Phone Number +91 9999056198

Portfolio- <https://jitendrasharma.in/>

LinkedIn- <https://www.linkedin.com/in/jitendra-sharma-8750bb159/>

Location- New Delhi, India

Summary

Product Designer with 6+ years of experience designing enterprise web applications, internal digital products, and complex workflow tools. Experienced in user research, information architecture, interaction design, and design systems, with a focus on simplifying complex processes into intuitive user experiences. Skilled at working with engineers, product teams, and business stakeholders to deliver practical and scalable solutions.

Core Competencies

Enterprise UX | Product Design | Information Architecture | Design Systems | User Research | Complex Workflows | Workflow Optimization | B2B SaaS | Human-AI Interaction | Workflow Automation

Work Experience

Ramboll

Jul 2022 – May 2026

Product Designer

- Designed enterprise UX for internal engineering platforms, replacing a fragmented 5-tool workflow with a unified experience for Design Excellence Board reviews.
- Led information architecture, wireframing, and UI design for a Project Intelligence Platform spanning 4 modules and 10+ core screens — enabling engineering teams to search, compare, and reuse historical project data.
- Conducted 3 rounds of usability testing with 8 participants, achieving an 85% task completion rate and a SUS score of 78.
- Designed search, navigation, and knowledge discovery experiences for a platform containing 129+ historical engineering projects.
- Designed UX/UI for multiple internal workflow tools — including an Autodesk-integrated engineering plugin, a design review and approval platform, and a data merge and conversion web tool — simplifying complex technical processes for multidisciplinary teams.
- Contributed to a shared design system through authentication flows, forms, reusable components, and interaction patterns adopted across internal products.
- Collaborated with engineers, product owners, and senior stakeholders from discovery through delivery of enterprise web applications.

Opus Indigo

Jul 2019 – Jul 2022

Product Designer

- Designed and developed a range of ergonomic furniture products — including laptop stands, desktop supports, seating, and work tables — improving working posture, physical comfort, and long-term health for home and office environments.
- Led human-centered design across the full product lifecycle — conducting user research, building personas, and translating behavioral and health insights into practical product decisions.
- Applied iterative design and user validation from concept and prototyping through to production-ready output, ensuring products addressed real-world physical and ergonomic needs.
- Collaborated with manufacturing and production teams to balance design intent with feasibility constraints — delivering products taken to market and sold commercially.

Dasmania Design

Jan 2017 – July 2017

Product Designer Intern

- Supported product design projects from research to concept development and documentation, gaining hands-on experience in end-to-end design.
 - Applied design thinking to frame problems, explore solutions, and validate concepts.
 - Worked with multiple materials, building understanding of manufacturability and production constraints.
 - Built strong foundations in design documentation, prototyping, and implementation.
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Featured Projects

- Project Flow — Engineering Knowledge & Project Intelligence Platform**
Created a centralized platform that helped engineers discover, access, and reuse project knowledge through improved information architecture, navigation, and search experiences.
- Automate Design Review — Design Governance & Review Workflow Platform**
Built a workflow platform that streamlined engineering review processes, project tracking, and collaboration across stakeholders.
- Data Conversion Web Service — Engineering Deliverable Automation Platform**
Developed an automation solution that enabled engineers to convert and publish project deliverables across multiple file formats without switching tools.
- Model Coordination Automation — Clash Management Workflow Tool**
Crafted workflows and interfaces that simplified clash detection, issue tracking, and coordination across federated engineering models.
- Biodiversity Calculator — Environmental Analytics Platform**
Created a data-intensive application that simplified environmental analysis through geospatial visualization, filtering, and reporting workflows.
- Design System Initiative — Component library for internal digital products**
Contributed to a shared enterprise design system by creating login flows, forms, landing pages, and reusable authentication components.
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Core Skills

Product Design	Research	Strategy
• UX/UI Design • Interaction Design • Design Systems • Information Architecture & User Flows • Workflow Design • Wireframing & Prototyping • Accessibility / WCAG • SaaS / Platform Design	• User Research • Journey Mapping • Service Blueprinting • Usability Testing • Workshop Facilitation • Contextual Inquiry • AI-Assisted Research	• Product Strategy • Stakeholder Management • Design Thinking • Cross-Functional Collaboration • Agile • Scrum

Tool Stacks

Core Tools	AI Tools	Additional Tools
• Figma • Miro • Azure DevOps • Linear • Adobe Illustrator & Adobe XD	• Claude • Lovable • Figma Make	• Adobe After Effects • Adobe Premiere Pro • SolidWorks

Education

B.A (Hons): Product Design

June 2015 - July 2019

Pearl Academy of Fashion, Arts, Design & Business, New Delhi
(Affiliated to Nottingham Trent University, UK)

Certifications

- Enterprise Design Thinking – IBM
 - UX & Interaction Design – Interaction Design Foundation
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Honors & awards

- India's Best Design Awards 2021
 - ADI Design Awards 2021
 - Global Grad Show Exhibitor 2019
 - Most Outstanding Project Award 2019
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Languages

- English (Professional)
- Hindi (Native)